

MRC Update

Management Research Committee (MRC) has completed Stage 1 of the project – Gathering input from current and former directors, staff and members to find what collectively their view of the biggest issues are in Clearwood, that some type of management could help with. 114 people responded to a survey sent out, asking to select from six options (one being “*other”) which they thought was the most important issue.

Management of Larger Projects	47%
Violations	14%
Office Operations	10%
Collections	7%
Board (inexperience, not following rules, etc.)	6%
All of the above	6%
Selective Enforcement	5%
Maintenance	5%
Crime	1%

*“Other” voters listed their issues in a comment section and many of those specifically stated one of the five choices, those were combined into the number of votes for each of those five and three new concerns were also counted.

In addition, several members put the original five issues in order of what they thought were most important. Those received a weighted score, and in order of highest to lowest:

- Larger Projects
- Office Operations
- Maintenance Operations
- Violations
- Collections
- Other

Phase 2 is in progress and is about 75% complete. The Committee has identified several communities similar in size and amenities and has begun scheduling visits to discuss how their community is managed. Stage 3 should begin in December – this stage will identify costs of each type of proposed management. The committee will be scheduling town halls to give members the results.