## GENERAL MANAGER REPORT MARCH 2022

- The mask mandate was lifted this month and we opted to lift it for staff and Members coming into the admin office.
- Water bills were mailed out this month
- We stayed open late on March 2<sup>nd</sup> and were able to help some people get on a promissory note.
- We sent out our second round of collection letters this month for water lock off and posted directly on doors. We will be locking off water as part of our collections for the first time since 2018.
- The pool project is going well and on schedule to complete. Concrete is scheduled to be poured in three phases the first on Tuesday March 22.
- Well 5 has had more progress this month the filtration system was delivered.
- The engagement letter was signed to attain non-profit status with the IRS in February, we have been asked to provide some more information, Jennifer and I are working on that.
- We are going to have to really work on some Capital planning and make some decisions on the work to be completed in the next few years.
- We completed the Brookside Bridge replacement this month.
- Sunset beach was battered this winter with the storms and unusually high-water
  erosion was occurring we took steps in compliance with our approved HPA to mitigate
  the issues the best we could. We have completed the cleanup and will be doing some
  more work around Sunset to get it ready for summer.
- 45 homes have sold in 2022
- Leak detection has found three leaks and maintenance was informed of another. The recommendation was to fix those 4 leaks and then have them back out to do more work. I submitted a capital request for the repair of those leaks today.
- Our water leakage is at 43% currently.
- Our property tax exemption was filed this month.
- We collected one of our oldest past due accounts in March.
- I have started to look for a suitable place to move the wood yard and believe we have found a great location. This move will enable us to turn the Sunset beach parking lot back into a parking lot.

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