GENERAL MANAGER REPORT FEBRUARY 2022

- There were no shutdowns in operations in February due to Covid 19.
- We are continuing to do daily Covid-19 screening for employees.
- We sent out our first batch of collections letters on the 15th. We will be staying open late on Wednesday March 2nd. We will be shutting off gate cards in compliance with our Collection policy that day and want to be open for folks to be able to come in later in the evening to be able pay or set up arrangements.
- I met with the Pool Contractor a couple of times this month. The demolition of the wood and concrete decks are nearly completed. The interior has gotten the new drinking fountain and water filling station installed, the broken old tile around the interior of the pool has been replaced, we are finishing up on the bath/shower room remodel.
- Well 5 has had major progress this month. The building has been sided, painted, and roofed. The trench was dug, and piping was laid along Parkcrest and the road patching has been completed.
- Our collections at the end of January were at 38%
- The engagement letter was signed to attain non-profit status with the IRS.
- We finished 2021 better than budget and at a 96% collect rate for water and assessments combined.
- We are still doing clean up from the last few storms.
- The beaches were mucked to remove debris after the storms.
- There was some pretty significant vandalism at the Madrona beach.
- 26 homes have sold in 2022
- Leak detection started today February 24th and we found 2 leaks in the first day.
- I spoke to the Postmaster Ken about getting Clearwood moved up on the list for carrier lock replacement. He advised me that Yelm will be getting a new management team in the next six weeks, and he will make sure to get us in contact with each other. I will discuss the issues with the new team as soon as possible.